



Rohit T. Aggarwala
Commissioner

Beth DeFalco
*Deputy Commissioner,
Public Affairs &
Communications*

59-17 Junction Blvd.
Flushing, NY 11373

Tel. (718) 595-5211
bdefalco@dep.nyc.gov

Good morning,

In January, Mayor Adams launched a temporary water bill amnesty program to help New Yorkers save up to \$150 million of interest when they pay their overdue water bills.

The amnesty program was authorized by the New York City Water Board and will only run until **April 30, 2023**.

Because we want to ensure that all eligible water customers are able to take advantage of the program, we have attached a deck with information about the program that can easily be sent out. We will also be sending this information to community boards and other groups to help spread the word.

This program is especially important for low-income homeowners who may be eligible for debt forgiveness if they have already participated in New York State's [Low Income Homeowner Water Assistance Program \(LIHWAP\)](#). DEP is offering up to an additional \$30 million to assist these homeowners with forgiveness of up to \$5,000 of their remaining delinquent balances. We want to ensure that low-income homeowners have applied for both programs so that they can qualify for the maximum funds available.

To receive amnesty and confirm eligibility, or for more information, customers should visit [DEP's water amnesty website](#) or call **(718) 595-7000**.

Many thanks for your help in getting the word out about this important program!

Kind regards,

Beth DeFalco